

New Learning Resources Online

1417 Lelia Drive • Jackson, Mississippi 39216

September 24, 2021

Re: New Learning Resources Online's Official Comment to Distance Education Accrediting Commission's Decision to Withdraw New Learning Resource's Online Accreditation and Distance Education Accrediting Commission's Decision to Deny New Learning Resources' Application for Renewal for Accreditation Effective September 9, 2021, in Accordance with Section X.B.G., Part 2. Processes and Procedures, DEAC *Accreditation Handbook*..

On October 16, 2020, New Learning Resources Online ("NLRO") received notice from Distance Education Accrediting Commission ("DEAC") of its adverse decision to withdraw NLRO's accreditation. At the same time DEAC posted on its website a public notice of its adverse decision to withdraw NLRO's accreditation.

NLRO thereafter appealed DEAC's adverse decision to withdraw NLRO's accreditation. On appeal, NLRO defended against DEAC's adverse decision to withdraw NLRO's accreditation. Following the appeal hearing, on March 30, 2021, the Appeal Panel voted unanimously to remand the matter to DEAC for reconsideration of its decision to withdraw the accreditation status of NLRO.

DEAC never revised its October 16, 2020 public notice posted on its website to reflect that NLRO's accreditation had not be withdraw nor state that NLRO had prevailed on its appeal. Rather than implementing a fair and reasoned response or following the Appeal Panel's recommendation, on April 6, 2021, DEAC immediately issued a set of conditions to be met by NLRO by May 7, 2021. NLRO worked towards satisfying those conditions but in the eyes of DEAC, were not satisfactory. On August 30, 2021, NLRO received notice from DEAC of its adverse decision to again withdraw NLRO's accreditation.

This time NLRO determined not to pursue an appeal. Even after the Appeals Panel's decision, NLRO never received fair and unbiased treatment from DEAC. It was evident from the actions taken by DEAC, that its goal was to withdraw NLRO's accreditation. Therefore NLRO did not appeal DEAC's adverse action of August 30, 2021 to withdraw NLRO's accreditation.